

Manufacturer's Warranty

TESORO LUXWOOD AND TESORO ECOLUX LIFETIME LIMITED RESIDENTIAL WEAR LAYER WARRANTY

TP Brands International provides a Lifetime Limited Warranty that the finish layer of Engineered Vinyl will not wear though. 'Wear Through' is defined as surface that has been worn to such an extent as to expose and damage the core material. This 'Wear Through' must be present in over 5% of the total installation. Should this defect be determined to have occurred, TP Brands will arrange credit, on a pro-rated basis as outlined below. Products that were determined to be defective or damaged resulting from improper installation would not constitute a valid claim under this Limited Warranty. TP Brands reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim. This warranty is non-transferable, valid to original purchaser only.

LIFETIME LIMITED RESIDENTIAL WEAR LAYER WARRANTY DOES NOT COVER:

- 1. Damage due to adhesives or tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture pads or any intentional misuse of the product. Loss of finish gloss over time is consistent with normal wear & tear and is not a product flaw. Gloss reduction or surface scratches are not considered surface wear. Dull finish can be corrected with spot or overall recoating care systems.
- 2. Defects caused by extended exposure to UV light and/or direct sunlight.
- 3. Noncompliance with installation instructions and maintenance guidelines as recommended by TP Brands.
- 4. Floor covering installed in inappropriate locations is excluded from this warranty.